



2026 Quarterly Lucky Draw - Terms and Conditions

Eligibility:

a. The 2026 Quarterly Lucky Draw ("the Lucky Draw") is open to all homeowners who have signed a home renovation project contract with us from 1st September 2025 till 31st December 2026 .

Qualifying Projects:

- a. Only renovation projects with a total worth of \$5,000 and above are entitled to participate in the lucky draw.
- b. For every \$1,000 spent on the renovation project, the homeowner will receive one (1) lucky draw ticket. The number of tickets will be determined based on the total project cost, rounded up to the nearest \$1,000 increment. (For example, if the total sum of a renovation is \$65,300, the qualified entry is 66 lucky draw tickets.)
- c. Lucky draw tickets will be given upon 10% deposit collection, and you will be allowed to participate in the following Quarter. Failure to do so will disqualify the entry. Fineline Design Pte Ltd reserves the right to disqualify all entries that do not meet the rules and regulations of the Lucky Draw. These include entries submitted with invalid or incorrect information.
- d. Lucky draw tickets that have participated in the nearest and upcoming quarter draw will not be entitled to all future draws.
- e. Fineline Design Pte Ltd has the sole discretion to add or remove any contestant it deems fit.

Prize:

- a. There will be one (1) winner selected per quarterly draw for a total of five (5) times throughout the lucky draw period.
- b. The prizes are as follows: Home appliances worth up to \$15,000.00.
- c. The prize is non-transferable and cannot be exchanged for cash or any other alternatives.
- d. Fineline Design Pte Ltd reserves the right to replace the prize with items of similar value without prior notice.
- e. Upon lucky draw prize collection, the renovation works must be completed, paid in full (inclusive of any and all variation orders) and must be made in the manner specified by the closing date.

Lucky Draw Mechanism:

- a. The lucky draw date will be announced within two (2) weeks after the closing date of the lucky draw entries.
- b. The winners will be randomly drawn from the entries of eligible homeowners who qualify based on the project cost and the corresponding number of lucky draw tickets earned. The drawing will be conducted through a live event on either Facebook or Instagram, with the date and time to be announced in the near future.

Notification of Winners:

- a. The winners will be notified by a phone call on the spot during the Lucky Draw Event via the contact information provided during the project signing process.
- b. If a winner cannot be contacted within three (3) phone call attempts, the prize will be forfeited, and another winner will be selected.
- c. The three (3) winners will be contacted again within a month from the date of the lucky draw via email for the collection of the prize. In case of no response, the prize will be forfeited.
- d. If the prize is not collected by the deadline, as informed by Finline Design Pte Ltd on the day of the lucky draw, it shall be disposed of at Finline Design Pte Ltd's sole discretion. Finline Design Pte Ltd's decision regarding the award of the prize, and/or in every situation including any not covered in these Terms and Conditions, shall be final and binding on all participants in the contest, and no queries, challenges, or appeals may be made or entertained regarding Finline Design Pte Ltd's decision on the same. The receipt by any winner of any prize under this Contest is conditional upon compliance with any and all applicable laws, rules, and regulations.

Publicity:

- a. By participating in the lucky draw, homeowners consent to the use of their names, photographs, and renovation project details for promotional purposes without any additional compensation.
- b. Homeowners also agree to present in a video review sharing their experience with Finline Design Pte Ltd.

Disqualification:

- a. Homeowners who fail to meet the eligibility criteria or violate any of the terms and conditions will be disqualified from the lucky draw.
- b. The company reserves the right to disqualify any participant involved in tampering, fraud or any other breach of the rules.
- c. If the winner is disqualified from the Lucky Draw, Finline Design Pte Ltd may, at its sole discretion, decide whether to select a replacement entry.

Privacy and Personal Data Protection:

- a. All personal information collected during the lucky draw will be used solely for the purpose of conducting the lucky draw and contacting the winners.
- b. The company complies with the Personal Data Protection Act (PDPA) and will handle all personal data in accordance with applicable privacy laws.
- c. By participating in the lucky draw, homeowners consent to the collection, use, and disclosure of their personal data for the purposes stated in these terms and conditions.
- d. Homeowners have the right to request access to and correction of their personal data held by the company by contacting the company's designated privacy officer.

Use of Personal Information:

- a. Fineline Design Pte Ltd will not sell, rent, or lease homeowners' personal information to third parties unless required by law.
- b. The company may use homeowners' personal information to contact them for marketing purposes related to the company's products and services.
- c. This includes the use of personal photographs and video footage during the prize collection for promotional and marketing purposes.

Liabilities:

- a. The company, its affiliates, directors, officers, employees, and agents shall not be liable for any loss, damage, or injury incurred or suffered by homeowners in connection with the lucky draw or the use of the prize.
- b. The company shall not be responsible for any technical or human errors that may occur in the administration of the lucky draw or the announcement of the winners.
- c. Fineline Design Pte Ltd reserves the right, at its reasonable discretion, to terminate the lucky draw or make changes to these terms and conditions, including the eligibility criteria, the basis of awarding lucky draw chances, the number of lucky draw chances awarded, the date of the lucky draw, the prize for the lucky draw, and the selection of the winner.
- d. Fineline Design Pte Ltd's decision on all matters relating to the lucky draw will be final and binding on all participants. In the event of any inconsistency between these terms and conditions and any brochure, marketing, or promotional material relating to the lucky draw, these terms and conditions will prevail.
- e. Homeowners participate in the lucky draw at their own risk. Fineline Design Pte Ltd cannot accept any responsibility for any damage, loss, injury, or disappointment suffered by any entrant or as a result of entering the lucky draw or accepting any prize. Fineline Design Pte Ltd is not responsible for the safe custody, return, non-delivery, or loss of entries, late, misdirected, or problems or technical malfunctions of any telephone network or lines, computer on-line systems, servers, or providers, computer equipment, software failures, or any other technical issues related to participation or downloading materials in the lucky draw. This includes any injury or damage to the entrant's or any other person's computer or mobile telephone.

f. By entering the lucky draw or accepting the prizes, homeowners agree not to assert any claim against Finline Design Pte Ltd, its affiliates, directors, officers, employees, or agents for any losses, damages, rights, claims, or actions of any kind resulting from the lucky draw or acceptance of any prize, including, but not limited to, personal injuries, death, or property damage.

g. In the event of a dispute arising out of the redemption and execution of the prize, the decision of Finline Design Pte Ltd is final and binding.

Privacy Policy:

Homeowners are encouraged to review the company's privacy policy, which outlines how personal information is collected, used, and protected, on the company's website or by contacting the company.

a. Information

When using the website and mobile application, you may be asked to enter personal information. The information will only be used for the purposes explained when you have been asked to provide it and/or in accordance with this Privacy Policy.

b. Provision of Information to Third Parties

We will not sell or otherwise transfer personal information to unaffiliated third parties without your approval. If applicable, you will have the opportunity to indicate whether you would like to "opt-in" to receive promotional and/or marketing information about other products, services, and offerings from us and/or any third parties.

c. Analysis of User Behavior

We reserve the right to perform statistical analyses of user behavior and characteristics to measure interest in and use of various website areas and inform advertisers of such information, including the number of users who have been exposed to or clicked on their advertising banners. We will provide only aggregated data from these analyses to third parties. We are not responsible for any actions or policies of any third parties who request personal information, and you should check the applicable privacy policy of that party.

d. Cookies

You should be aware that information and data may be automatically collected using "cookies." Cookies are small text files that a website can use to recognize repeat users and allow us to observe behavior and compile aggregate data in order to improve the website and target its advertising. Cookies do not attach to your system and do not damage your files. If you do not want information collected through the use of cookies, most browsers have a simple procedure that allows you to deny or accept the cookie feature.

e. Updating or Removing Information

You may notify us of any updates, amendments, and corrections to previously collected information by using the feedback form on the website. Additionally, upon your request, we will make commercially reasonable efforts to delete your information from our database (but such deletion will be carried out within thirty (30) business days). However, it may be impossible to delete your entry without some residual information due to backups and records of deletions.

f. Changes to this Policy

We reserve the right to modify, alter, or update this privacy policy at any time, and any changes will be notified to you.

Disclaimer:

Please be advised that all materials posted on the website and mobile application are subject to public downloading by third-party viewers. Fineline Design Pte Ltd has taken precautionary steps to deter users from unauthorized downloading. However, should downloading persist, Fineline Design Pte Ltd shall not be held accountable or liable for any damages caused.

Personal Data Protection Declaration of Consent:

I consent to provide Fineline Design Pte Ltd with my personal data for the purpose of participating in this lucky draw. Fineline Design Pte Ltd may use my personal data (including but not limited to contact me on the given handphone number, SMS, and email) to conduct marketing and promotional activities related to Fineline Design Pte Ltd's services. This includes communicating with me about Fineline Design Pte Ltd's latest discounts, coupons, promotions, and other updates regarding their services. I hereby consent and authorize Fineline Design Pte Ltd to collect, use, provide, or disclose my personal data for the purposes stated above.